



**Cambridge City Council  
North Area Committee**

**Date:** Wednesday, 12 September 2018

**Time:** 6.30 pm

**Venue:** Chesterton Community College

**Contact:** democratic.services@cambridge.gov.uk, tel:01223 457000

**Agenda**

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- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations Of Interest
- 3 Minutes (Pages 3 - 12)
- 4 Matters and Actions Arising from the Minutes (Pages 13 - 22)
- 5 Open Forum
- 6 Update on Northern Fringe East  
This item will give Members an update on the latest position for the Cambridge Northern Fringe East project, including that the revised timetable will be contained within a new Local Development Scheme to be presented to Members in October 2018.
- 7 Presentation by the Safer Communities Team  
Representatives of the Safer Communities Team will talk about the work they do to address Anti-social Behaviour across the city.
- 8 Environmental Report (Pages 23 - 52)

**City Councillors:** Bird (Chair), Todd-Jones (Vice-Chair), Gawthrope, Dalzell, McQueen, O'Reilly, Price, Sargeant, Sheil, Smart, Thittala and Tunnacliffe

**County Councillors:** Manning, Meschini and Scutt

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**NORTH AREA COMMITTEE**

21 June 2018  
6.30 - 9.25 pm

**Present**

**Area Committee Members:** Councillors Bird (Chair), Todd-Jones (Vice-Chair), Dalzell, McQueen, Price, Sheil, Smart, Thittala, Tunnacliffe, Manning, Meschini and Scutt

**Officers:**

Head of Customer Services: Jonathan James  
Safer Communities Section Manager: Lynda Kilkelly  
Committee Manager: Sarah Steed

**Other Officers in Attendance:**

Police Inspector Rogerson  
Police Sergeant Williams

<b>FOR THE INFORMATION OF THE COUNCIL</b>
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**18/51/NAC Election of Chair and Vice Chair - NAC**

The North Area Committee Lead Officer assumed the Chair and invited nominations for the Chair.

Councillor Bird was proposed by Councillor Sheil, and seconded by Councillor McQueen.

On a show of hands by 6 votes to 0, Councillor Bird was elected as Chair. She assumed the Chair.

The Chair invited nominations for the Vice Chair.

Councillor Todd-Jones was proposed by Councillor Price and seconded by Councillor Smart.

On a show of hands, Councillor Todd-Jones was elected by 6 votes to 0.

**18/52/NAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillors O'Reilly, Sargeant, Gawthrop and apologies for lateness were provided by Councillor Todd-Jones and County Councillor Manning.

### **18/53/NAC Declarations Of Interest**

The Chair welcomed new city councillors Dalzell, McQueen and Thittala.

No declarations of interest were made.

### **18/54/NAC Minutes**

Councillor Scutt circulated a written statement regarding the last meetings minutes.

The minutes of the meeting held on the 1 March 2018 were approved as a correct record and signed by the Chair.

### **18/55/NAC Matters and Actions Arising from the Minutes**

The Action Sheet was noted and an updated copy could be viewed at the following link under 'Committee Action Sheet'-

<https://democracy.cambridge.gov.uk/documents/b11891/Committee%20Action%20Sheet%2021st-Jun-2018%2018.30%20North%20Area%20Committee.pdf?T=9>

### **18/56/NAC Open Forum**

Members of the public asked a number of questions, some answers were given during items on the agenda but questions and answers are set out below.

- 1. A resident raised a noise disturbance issue with Cambridge Day Nursery on Milton Road. She highlighted that it operated Monday to Friday from 8am to 6pm and meant that she suffered noise disturbance throughout the day as the nursery was operating in a residential area. She had contacted Environmental Health who had visited the property and used noise measuring equipment but only for a short period of time. She stated that the Officers should be measuring the noise from 8am until 6pm.**

**Action: Councillor Manning confirmed he would speak with the resident during the break and would follow up.**

**2. Kay Harris raised the following issues:**

- **Commented that following the recent incident at Campkin Road, she wanted to highlight the condition of the speed humps and that parts of the road had not been resurfaced during the last resurfacing of the area and there was a lack of white lines.**
- **Also raised concerns about the condition of the footpath / road outside the doctors surgery, it was overgrown with weeds, a large number of older residents use the surgery with young mothers, she asked whether the concerns would be rectified with the new concept of Arbury Road?**

Councillor Price said he would liaise with Councillor Meschini, the County Council had a rolling programme to fill pot holes and will press for a resolution. The County Council was going to send officers down to check the area.

**3. Michael Bond made the following points:**

- **Thanked the Committee for the grant funding for Chesterton Festival Community Fun Day which was on the 23 June 2018. The grant funding made it possible to provide a safe and fun event for everyone.**
- **Referred to minute 18/46/NAC Q2, Chesterton Village sign and commented that a recommendation was going to the Environment and Community Scrutiny Committee to award the money previously earmarked for the sign to be delivered as part of the Elizabeth House redevelopment to be awarded to the Chesterton Community Association (CCA) subject to conditions that the CCA are happy with.**

**4. Lilian Rundblad raised the following issues on behalf of the HRARA:**

- **Talked about the intensive HGV traffic in the last couple of months and asked for Item 17/25 regarding the maintenance of Histon Road to be refreshed.**
- **Asked the Police about the camera on Histon Road by Carisbrooke Road:**
  - i. **If the speed camera was working between 8pm and 6am.**
  - ii. **If the speed camera registered HGV during night time when they travelled in convoys.**
  - iii. **If so how many were speeding during May and June 17, 2018?**

Inspector Rogerson confirmed that the speed camera worked any time day or night. The speed camera only recorded speed violations it did not record the weight of vehicles. The County Council could purchase a piece of equipment that would enable the weight, speed and type of vehicle to be recorded. The County Council owned the speed cameras; the police enforced any speed violations.

Councillor Scutt confirmed County Council officers had been working hard on this matter and were going to raise the issue of the diversion and HGVs with Highways England. The diversions were not authorised through the County Council and they wanted to stop these diversions.

**5. A resident wanted to thank and congratulate the Police on recent arrests and convictions in the area as it had made the area more peaceful. He commented that:**

- **Darwin Drive was proposed to be deprioritised (as an Area Committee priority) but experience showed that released inmates returned to offending. He asked whether there was any recognition or attempt to deal with this and if the council house occupied by the two recent convicts could be evicted of its tenants.**

The Safer Communities Manager said that she would not be able to talk about specific cases but the Council had powers to evict people who had convictions based on their behaviour and issues with neighbours. Each case was looked at seriously and on its own merits.

**6. Mr Taylor stated that it had been a year since the noticeboard at the riverside had been vandalised and he wanted to see this either repaired or removed. He also referred to a sign on seating area near the Green Dragon bridge.**

**Action: Councillor Bird confirmed that she would follow this matter up.**

**7. Mr Elias asked when the CCTV camera was scheduled to go up on Fen Road. He also asked that a deadline could be set for the camera to go up as there had been excuses made for the past 12 months.**

The Safer Communities Manager stated that all CCTV cameras were currently deployed however she was aware that 2 cameras were coming to the end of their current deployment and would be prioritised to be put on Fen Road. She

hoped that the cameras would be sited on Fen Road in the next couple of weeks but she could not commit to a specific date.

### **18/57/NAC Policing and Safer Neighbourhoods**

The Committee received a report from the Safer Neighbourhoods Inspector, Police Sergeant and Safer Communities Manager regarding policing and safer neighbourhoods trends.

The report outlined actions taken since the last reporting period. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details). Previous priorities and engagement activity noted in the report were:

- i. Criminality in and around East Chesterton
- ii. County line drug dealing.
- iii. To continue to recognise the need for Akeman Street and Darwin Drive area to receive special police focus.

Members of the public asked a number of questions, as set out below.

- 1. Mr Dunn commented that Ofo had banned parking their bikes in large parts of Chesterton and King's Hedges. He asked whether there were any statistics for the theft of Ofo bikes or any means to encourage Ofo to reconsider this.**

Inspector Rogerson commented that Ofo had not discussed their business model with the Police but there must be a threshold when they would report stolen bikes. Their business model impacted on how the Police could help them. It was an interesting question as to when an Ofo bike became 'stolen'.

- 2. Mr Bond commented that Ofo would need to provide clarity, he had seen deliberate vandalism of an Ofo bike as one had a saddle removed.**
- 3. Clare King made reference to Fen Road Steering Group notes from 2012 and the same issues were still being raised. £400,000 had been spent on a good cycle scheme but did not address the issue. These were issues regarding the Abbey – East Chesterton bridge which had 2000 journeys a day. The County Council were not undertaking a risk assessment. It was an important issue in East Chesterton which had been raised at Local Liaison Forums. Would**

**expect the Police and Crime Commissioner and Cllr Herbert to be having discussions regarding a longer term solution.**

- 4. Mr Taylor raised the issue of dangerous dogs in Fen Road and Water Street areas. He asked for clarity on the Council versus the Police role in dealing with dangerous dogs. He commented that he valued the North Area Committee and referred to a private meeting which had been arranged with the Police, Cllr Bird and East Chesterton residents, he noted that these meetings were not minuted and queried if a special meeting of the North Area Committee could have been arranged.**

Inspector Rogerson commented that the Police could call their own meetings.

Councillor Bird commented that the meeting was held with East Chesterton residents as it was a specific issue relating to them.

- 5. Mr Taylor commented that he wanted to take an active part in the May 2018 local election but felt that he couldn't as it was claimed by an election candidate that he was harassing them.**

Councillor Manning commented that the election candidate did not respond to Mr Taylor on twitter. Mr Taylor then asked him why the election candidate was not responding. He commented that it took a lot to be a councillor. A lot of the work done by Mr Taylor was extremely valuable this was a single case where a person did not reply.

- 6. Mr Bond commented that he had used the new police website and found it easy to use. There had also been a follow up to provide advice about the victim support unit.**

In response to Members questions Inspector Rogerson and Sergeant Williams responded:

- i. The proposal to de-prioritise special police focus for Akeman Street and Darwin Drive did not mean that the Police would completely withdraw from the area. Following the convictions of certain individuals the number of matters reported to the police regarding the Akeman Street and Darwin Drive area had decreased.
- ii. Police Officers and PCSOs will go out into the community and will target certain areas as a result of hot spot calls.



- iii. He asked Members to liaise with the police regarding issues raised by residents and commented that councillors should not have to wait until a North Area committee to raise them.
- iv. 29 individual had been arrested with intent to supply, there had been an arrest the morning of the area committee meeting of an individual who had a large amount of class A drugs.
- v. Asked if members of the public had intelligence regarding drug dealing that people emailed the police so that it could be followed up, members of the public could email in anonymously.
- vi. With reference to an issue raised in West Chesterton about dangerous driving, the police required more details than just the colour of the car. If it was possible to provide details of the make or model and the time of day then officers could be sent in either marked or unmarked cars to follow up.

In response to comments by the Committee the Police and Crime Commissioner made the following points:

- i. He was pleased with the feedback that had been given about the work that had been done on Fen Road.
- ii. He was happy to meet with Councillor Herbert to look at what could be done as a long term solution about the Abbey East Chesterton bridge?
- iii. On the County line issue, drug dealers came out of London and targeted the most vulnerable people.
- iv. When the police asked for intelligence on drug activity they needed to hear about it from the public, this information would be used to build up a picture to ensure that people further up the chain were convicted.
- v. Drug taking was the issue; whilst there was a demand for drugs there would always be drug dealers.
- vi. Petty crime was drug related.

**Action: The Safer Communities Manager to liaise with the Police to produce a clear protocol regarding the Council and Police powers with dangerous dogs.**

The Committee were asked to nominate their local issues for focus over the coming months.

The following local issues were agreed (unanimously):

1. Criminology in and around East Chesterton.
2. County line drug dealing.
3. Summer and hot weather ASB in green and open spaces.

## **18/58/NAC Update from Network Rail**

Representatives from Network rail attended the Committee to provide an update on Fen Road level crossing.

Members of the public and committee members' made the following comments:

- i. Asked whether the new station would have an impact on the time the barriers at Fen Road level crossing would be down.
- ii. Asked why it was decided to use full barriers rather than 2 barriers each side of the crossing.
- iii. A member of the public commented that they had been to see the signallers and they believed that the situation had improved in the last month. There was an extra signal person on duty all the time this meant that there were not as long delays waiting at the crossing.
- iv. Mr Dunn commented that he had monitored the period of time that the barriers were down for an hour between 7-8am and the barriers were down for 45 minutes in December however he understood the situation had improved.
- v. Spoke in favour of raising the footway as lots of families crossed there and cars drove fast up and down Fen Road.
- vi. Asked if there were any negative impacts if the footway was raised.
- vii. Commented that if the footway was raised then it would lead to bicycles using the road and being in conflict with cars. There was a gap in footway provision on the south side of the crossing going into Cambridge. Felt the amount of time that the barriers were down at the crossing was less.
- viii. Commented that the County Council needed to address the issue of the footway to ensure that it was continuous.
- ix. Commented that there needed to be an alternative route into Chesterton Fen and this would be the solution to getting rid of the level crossing.
- x. When the barrier was broken this caused a danger to the public. The cost to replace the barriers when they were broken was £1600 however the cost in penalties to Network Rail was in the region of £60,000.
- xi. The relocation of the sewerage works may impact on any future decision on the level crossing.

**Action: Councillor Manning to see if the footpath at Fen Road crossing could be made continuous.**

In response to the public and Members' questions, the Network Rail representative said the following:

- i. With the opening of Cambridge North Train Station there would be an increase in the number of trains using the Fen Road crossing; this meant that the barriers would be down more often. There was the potential for a longer-term solution but this could take up to 5 years to be implemented.
- ii. There was only 1 barrier either side of the rail crossing as 2 barriers each side of the crossing would have caused constructability issues.
- iii. He asked the Committee and members of the public whether the footpath to the side of the road should be raised from the road and made into a dedicated footway. The benefit of this would be that pedestrians would be segregated but the negative was that currently because the road and footpath were level this gave lee-way to vehicles as the road was narrow, this would be lost if the footway was raised.
- iv. Commented that Network Rail's priority was to close level crossings, they had a legal duty to do risk assessments to check level crossings were ok.
- v. Network Rail took public safety very seriously when anything failed trains were stopped. If the barriers were broken there would have to be a person present to flag the trains by.

**Action: Representative from Network Rail to confirm how much it would cost to re-do the crossing.**

The meeting ended at 9.25 pm

**CHAIR**

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# Agenda Item 4

ACTION	LEAD OFFICER/ MEMBER AND TIMESCALE	PROGRESS
<p><b>14/26/NAC</b> - Tree roots opposite Co-op Green End Road causing trip hazard. (Issue raised 2014)</p>	<p>Councillor Manning</p>	<p><b>Update 1 March 2018</b> Trees had been cut because the roots had come through the pavement but these would be replaced.</p> <p><b>Cllr Manning</b> – this was still in progress.</p> <p><b>Update 31 May 2018 Cllr Manning</b> Work was scheduled to start in June, but the City Deal has recently sent notes to residents pausing the project. I'm not clear if this is Nuffield Road and Green End road and am trying to find out.</p> <p><b>Update 21 June 2018 Cllr Manning</b> The Combined Authority Mayor had paused City deal schemes, questioned if applied to Nuffield Road or the whole area.</p>
<p><b>15/4/NAC Q2</b> To investigate with property services: area around Tesco's continues to be untidy. There is a large, uncovered, wire cage style litter bin, and rubbish gets blown about. (Issue raised 2015)</p>	<p>Councillor Price</p>	<p><b>Update 1 March 2018</b> Concrete ball and plastic grating removed but waiting for yellow lines.</p> <p><b>Update 21 June 2018 Cllr Price</b> Cllr Price had been contacted by residents and had been provided with photographs which would show to Property Services for action to be taken as issue had been going on too long.</p>
<p><b>16/43/NAC Q5</b> Pavements to Arbury Road in poor state of</p>	<p>Cllr Scutt and Cllr Meschini</p>	<p><b>Update 1 March 2018 Cllr Scutt</b> Waiting for work to be done and was raised as priority.</p>

<p>repair. Raise as priority. (Issue raised 2016)</p>		<p><b>Update 1 March 2018 Cllr Sheil</b> Local highway improvement decisions would be made on 13 March 2018 so would see after this date whether bid had been.</p> <p><b>Update 21 June 2018 – Cllr Scutt</b> County Council officers were working on cycle ways to fix them.</p>
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Councillor Todd-Jones to liaise with Ambulance Service to ensure Emergency Services have a comprehensive list of defibulators stored in community buildings across the city. (Issue raised June 2017)</p>	<p>Cllr Todd-Jones</p>	<p><b>Update 1 March 2018 Cllr Todd-Jones</b> A list of defibrillators was still to be put together. A first aid session was due to take place in April all councillors were welcome to attend.</p> <p><b>Update 21 June 2018 – Cllr Todd-Jones</b> Had attended a training session with other Councillors and officers present in April. Wanted a comprehensive list of defibrillators available at Council meetings.</p>
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Cllr Scutt to check lighting levels in the Hawks/Campkin Road area in response to residents' concerns (raised by Mrs Harris) (Issue raised June 2017)</p>	<p>Cllr Price</p>	<p><b>Update 1 March 2018 Cllr Price</b> No update to report.</p> <p><b>Update 21 June 2018 – Cllr Price</b> Thought that light levels should have been back but residents had confirmed that light levels were still low, Cllr Price to follow up.</p>

<p><b>17/17/NAC</b> <u>Open Forum</u> Cllr Todd-Jones to liaise with Mayfield School and Highways Officers about submitting an LHI bid for double yellow lines on Carisbrooke Road is response to the questions raised. (Issue raised September 2017).</p>	<p>Cllr Scutt</p>	<p><b>Update 1 March 2018 Cllr Scutt</b> A bid had been put in for double yellow lines should have response in March, it was hoped that the bid would be approved.</p> <p><b>Update 21 June 2018 Cllr Scutt</b> Confirmed that the LHI bid had not been accepted but Cllr Scutt would reapply in the next LHI bid round not just for Carisbrooke Road but seek to include another road.</p>
<p><b>17/17/NAC</b> <u>Open Forum</u> Cllr Scutt to report back after the next County Highways Committee meeting regarding whether the second half of French's Road will be repaired. (Issue raised September 2017)</p>	<p>Cllr Scutt</p>	<p><b>Update 17/17/NAC Cllr Scutt</b> Currently there was no start date but hopeful that there would be a start date.</p> <p><b>Update 21 June 2018 Cllr Scutt</b> There was no start date for the works to French's Road and Cllr Scutt had been back in contact with Highways regarding potholes but she would press for a start date.</p>
<p><b>17/17/NAC</b> <u>Open Forum</u> Cllr Meschini to look into the possibility of applying for a LHI Bid to ban parking on the</p>	<p>Cllr Meschini</p>	<p><b>Update 1 March 2018 Cllr Price</b> A bid had been submitted would know if successful later in March.</p> <p><b>Cllr Manning</b> - Submitted a bid at the request of residents, to ban all parking the length of Milton Road where it wasn't banned.</p>

<p>grass verges on Milton Road. (Issue raised September 2017)</p>		<p><b>Update 31 May 2018 Cllr Manning</b> Neither bid was successful in that funding round.</p> <p><b>Update 21 June 2018 Cllr Meschini</b> LHI bid was not successful, Cllr Price asked a question at the GCP Joint Assembly meeting regarding verge parking secured agreement from the Joint Assembly and would go through to the Board for approval. Once work started on Milton Road, works would form part of those works.</p>
<p><b>17/25/NAC</b> <u>Open Forum</u> Councillor Scutt to investigate proposing an LHI Bid and investigate the possibility of funds being allocated for locally led highway improvements of Histon Road from the Highways and Community Infrastructure budget. (Issue raised December 2017)</p>	<p>Cllr Scutt</p>	<p><b>Update 1 March 2018 Cllr Scutt</b> Confirmed that a bid did not need to be submitted, Officers recognised improvements were required.</p> <p><b>Update 21 June 2018 Cllr Scutt</b> Confirmed some works had been done on Histon Road but residents were dissatisfied so was going to meet with residents and officers.</p> <p><b>Update 21 June 2018 Cllr Todd-Jones</b> Repairs had been undertaken on Gilbert Road and Warwick Road.</p>
<p><b>17/25/NAC</b> <u>Open Forum</u> Cllr Sargeant to chase police to see if they had secured additional</p>	<p>Cllr Sargeant</p>	<p><b>Update 14 December 2017 Cllr Sargeant</b> He had made enquiries, Sgt Misik confirmed that they were unable to secure the additional funding needed to supply extra police resources. The issue was still prevalent across the north of the city but</p>



<p>resources to tackle vehicles racing on a series of roads, e.g. Milton Road. (Issue raised December 2017)</p>		<p>reporting of it had dropped.</p> <p><b>Update 1 March 2018 Cllr Sargeant</b>          Asked Cllrs to let him know by email if they had any further concerns and if they had evidence as this would make it easier to chase the Police.</p>
<p><b>17/26/NAC</b>          Cllr Manning to report back on any adjustments made to the parking review. (Issue raised December 2017).</p>	<p>Cllr Manning</p>	<p><b>Update 1 March 2018 Cllr Scutt</b>          Confirmed that she would only speak in relation to County Arbury division. The review would go to formal consultation and it was up to residents to make decision.</p> <p><b>Cllr Richards</b> – Confirmed she was working with residents and officers to get the best plan for residents.</p> <p><b>Cllr Manning</b> – Confirmed that he was working with residents of Zone 5 to investigate other options for that zone.</p> <p><b>Update 31 May 2018 Cllr Manning</b>          Waiting on legal investigation into potential solution.</p> <p><b>Update 21 June 2018 Cllr Manning</b>          Confirmed there was no update as the Monitoring Officer had changed.</p>
<p><b>17/34/NAC</b>  <u>Open Forum</u>          Cllr Todd-Jones to make enquiries with County Council Officers about signage at the Borrowdale pedestrian crossing. (Issue raised March</p>	<p>Cllr Todd-Jones</p>	<p><b>Update 1 March 2018 Cllr Todd-Jones</b>          Signage and road markings would follow the installation of the crossing.</p> <p><b>Update 21 June 2018 Cllr Todd-Jones</b>          Councillor Todd-Jones following up with the Local Highways Project Officer regarding installation of signage and road markings.</p>

2018)		
<p><b>17/34/NAC</b>  <u>Open Forum</u>  Councillor Manning to make enquiries about putting dustbins near the Fen Road rail crossing. (Issue raised March 2018)</p>	Cllr Manning	<p><b>Update 1 March 2018 Cllr Manning</b>  Hoped that a colleague would request a bin to be moved near the crossing.</p> <p><b>Update 9 April 2018 Nick Kester</b>  Site visit required to find most suitable place for bin.</p> <p><b>Update 31 May 2018 Cllr Manning</b>  Cllr Manning will check whether this is in place or not.</p> <p><b>Update 21 June 2018 Cllr Manning</b>  Did not think that there was a bin in situ and would check with Nick Kester.</p>
<p><b>18/45/NAC</b>  <u>Open Forum</u>  To look at locations for dog waste bins along the guided bus way spur.</p> <p>To investigate whether concrete or metal bollards could be installed at St Andrews Recreation Ground. (Issue raised March 2018).</p>	Nick Kester	<p><b>Update 9 April 2018 Nick Kester</b>  Dog bin to be placed in Discovery Way, Awaiting completion of works in Bramble fields before placing new bins.  Not able to place bins on spur as this is not our land and is not part of the public highway, further problems would arise in access to emptying them.</p> <p>The County Council have this in hand and the bollards are being replaced with concrete posts.</p>
<p><b>18/45NAC</b>  <u>Open Forum</u>  To offer support</p>	Cllr Smart	<p><b>Update 24 April 2018 Cllr Smart</b>  Cllr Smart met with Mr Williams and others at a meeting on 24 April 2018 to</p>

<p>to Mr Williams regarding Nuffield Road Cycle Lane Scheme. (Issue raised March 2018)</p>		<p>discuss the Nuffield Road Cycle Scheme.</p> <p><b>Update 21 June 2018 Cllr Smart</b> On-going negotiations, officers were still working on possible solutions.</p>
<p><b>18/56/NAC Q1</b> <u>Open Forum</u> Resident raised noise disturbance issue with Cambridge Day nursery on Milton Road</p>	<p>Cllr Manning</p>	<p>Cllr Manning said that he would speak with the resident during the break and would follow up.</p>
<p><b>18/56/NAC Q6</b> <u>Open Forum</u> Mr Taylor raised concerns regarding the noticeboard at the riverside and asked that it be repaired or removed.</p>	<p>Cllr Bird</p>	
<p><b>18/57/NAC Q4</b> <u>Policing and Safer Neighbourhoods report</u> Mr Taylor asked for a clear protocol regarding the Council and Police powers with dangerous dogs.</p>	<p>Nick Kester Enforcement Team Manager</p>	<p>Email response from Nick Kester 28/7/18</p> <p>With regards to the issue relating to dangerous dogs, this is a responsibility of the police, Cambridge City Council have a statutory duty to deal with abandoned dogs and to enforce the Public Spaces Protection Orders which cover: Dog exclusions zones, Dogs on leads Areas, Dogs on Leads by direction and Dog Fouling, issues such as dog on dog attack, can be dealt with by the dog warden service, however our powers are limited to education and advice</p> <p>Dog attacks on people are automatically fall within the jurisdiction of the police.</p>

		<p>Under section 1 of the Dangerous Dogs Act 1991, Possessing, breeding, selling, exchanging or advertising a prohibited dog (There are only 4 types of prohibited breeds: Pit Bull Terrier, Japanese Tosa, Dogo Argentino and Fila Brasileiro). This offence carries a sentence of up to six months' imprisonment.</p> <p>Also allowing a dog to be dangerously out of control (s3 Dangerous Dogs Act 1991) - This offence is wide ranging; it applies to all breeds/types, not just prohibited breeds (a common misconception) and can be committed in a public or private space (including your own home or garden). It also applies to both the owner and the person in charge of the dog (if different). This offence carries a sentence of up to six months imprisonment and an unlimited fine, although if it is aggravated then the penalties are significantly higher: if death is caused, the penalty is up to 14 years' imprisonment; if a person is injured, up to five years' imprisonment; and three years' imprisonment for an aggravated attack on an assistance dog. this also includes banned breeds (as above) under the Dangerous Dogs Act 1991.</p>
<p><b>18/58/NAC</b> Update from <u>Network Rail</u> Ask how much it would cost to re-do the crossing</p>	<p>Network Rail representative</p>	
<p><b>18/58/NAC</b> Update from <u>Network Rail</u> To request to see if footpath could be made continuous at Fen Road crossing.</p>	<p>Ian Manning</p>	



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# Environmental Report



## Cambridge North Area February 2018 to July 2018

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## 1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the North Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

## 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

### Recommendations

The following are suggestions for members on what action could be considered for priority within the North Area for the upcoming period commencing September 2017 onwards.

#### Continuing priorities\*

Number	Priority details
1	Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way area (including Augustus Close, Hercules Close, Neptune Close and Apollo Way), Arbury Court, Hazelwood/Molewood Close area, Church Street recycling centre, <i>Crathern Way / Cameron Way, Cockerel Road, Dundee Close and Sackville / Aragon Close recycling areas</i>
2	Patrols to address dog fouling on <i>Chesterton Recreation Ground and Molewood / Hazelwood Close area</i> including early mornings, evenings and weekends

#### **New priorities**

Number	Priority details
3	Enforcement patrols to tackle abandoned vehicles across the East Chesterton ward
4	Enforcement patrols to deal with illegal camping at Logan's Meadows

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

### Community intelligence questions

1. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
2. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
3. Where and when the dog warden service should patrol in order to target dog fouling?

\* Amendments to continuing priorities are shown in italics

### **3. Routine activity**

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

## 4. Specific issues and actions

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

<p>Priority 1</p>	<p><b>Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way area (including Augustus Close, Hercules Close, Neptune Close and Apollo Way), Arbury Court, Nicholson Way area (including Albemarle Way, Hanson Court and Walker Court) Hazelwood/Molewood Close area, Church Street recycling centre and Edgecombe/ Cadwin field area and Maitland / Mortlock area.</b></p>
<p>Action Taken</p>	<p>Minerva Way area (including Augustus Close, Hercules Close, Neptune Close and Apollo Way)</p> <ul style="list-style-type: none"> <li>• Approx 5hrs per week spent on patrol time. Several counts of domestic waste with no evidence, 1 case of repeat offender awaiting Magistrates Court hearing</li> </ul> <p>Arbury Court:</p> <ul style="list-style-type: none"> <li>• Monitored on a daily basis due to location and recycling point is regularly missused. Bins predominantly contaminated with overflowing waste. Large number of inspections with no suspect identified. One case of repeat offender pending further investigations</li> </ul> <p>Crathern Way/Cameron Road</p> <ul style="list-style-type: none"> <li>• Reduction in reports of fly tipping, approx. 3 hrs. per week spent on patrol time. No on-going investigations.</li> </ul> <p>Hazelwood/Molewood Close</p> <ul style="list-style-type: none"> <li>• Approx 5hrs per week spent on patrol time. Rarely any waste issues found at Hazelwood Close, mainly at Molewood Close. Several cases investigated but no enforcement action due to lack of evidence.</li> </ul> <p>Cockerel Road Flats</p> <ul style="list-style-type: none"> <li>• Approx. 5 hours a week spent on patrol time, 6 counts of fly tipping but no pending investigations. Aware of ongoing ASB issues in the area from housing, would like to look at working further with housing to solve bin issues. Often reports of bin chutes being blocked.</li> </ul> <p>Sackville/Aragon Close recycling points</p> <ul style="list-style-type: none"> <li>• Approx 5hrs per week spent on patrol time. Total of 14 investigations, lack of evidence and no pending enforcement actions. Fly tipping mainly occurring at Aragon Close, I have noticed that there appears to be a reduction in the number of fly tips at Sackville Close</li> </ul> <p>Dundee Close</p> <ul style="list-style-type: none"> <li>• 1 incident of fly-tipping and 1 x ABV. The fly-tipping was detected and dealt with by way of fixed penalty notice. With the new building works in the area Dundee close appears to have improved and it is recommended this priority is removed.</li> </ul> <p>Logan's meadow</p> <ul style="list-style-type: none"> <li>• There have been six incidents relating to camping, in all cases the tents were removed by the owners after intervention from enforcement officers. It is recommended that this priority continues.</li> </ul>

Current Situation:	Ongoing
<b>Priority 2</b>	<b>Patrols to address dog fouling on Perse Way area including early mornings, evenings and weekends</b>
Action Taken	<ul style="list-style-type: none"> <li>Continued monitoring over this period by dog warden and enforcement team. <u>Recommend that this priority continues.</u></li> <li>1 x FPN issued for dog fouling and one incident of fly tipping over this period.</li> </ul>
Current Situation:	Ongoing

**Other issues:**

## 5. Environmental Data

### Private Realm [North Area]

North  
(Arbury, Kings Hedges,  
East and West  
Chesterton)

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Noise Complaints	248**	na	1	3	0	1	*All complaints will generally have at least one such action.
Refuse/Waste Complaints	6	na	0	0	0		*All complaints will generally have at least one such action.
Other public health complaints	19	na	0	1	0	0	*All complaints will generally have at least one such action.
Private Sector housing interventions	67	na	0	0	0	0	*All complaints will generally have at least one such action.
Pest Treatments		137	na	na	na	na	

\*\*

Where multiple complaints have been received from one person these have only be counted as one complaint



No.	Details / Type of Noise	Please note due to how we record details we cannot get an exact count for types of noise
	Alarm	
	alarm	
	Alarm Noise	
	Audible Alarm	
	banging	
	Banging and drilling.	
	Banging and loud music	
	Banging noise.	
	barking dog	
	building works	
	fire alarm	

Car alarm

cars engine

cockerel noise

Banging/stamping.

banging

construction noise

demolition and  
construction work carried  
out on Sunday

DIY Noise

Dog barking

dog barking

dog barking

dogs barking

Early morning deliveries

extractor / chiller noise

extractor fan

fire alarm at property

Full details of your complaint:

Full details of your complaint: Loud Voices

Full details of your complaint: People Noise

Full details of your complaint: Loud voices and door  
slamming.

Full details of your complaint: Noisy  
Vehicle

loud banging and loud voices

Loud Banging and Voices

Loud drilling construction  
works

loud music

Loud music

loud music / delivery noise

loud music and banging

loud music and loud voices

loud music and voices

loud music loud voices  
and banging

Loud music.

loud noise

Loud Parties

Loud shouting and  
banging

Loud TV

loud voices

loud voices and banging

loud voices and dog barking



loud voices and shouting

Loud voices

noise from generator

noisy cooling unit

noisy generator

Residential Noise Complaints

screaming and shouting

shouting

shouting, loud voices and dog barking

Stomping, banging and loud voices

swearing and shouting

## Public Realm Data

### Public Realm Enforcement [North Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Feb 2018 to July 2018	Abandoned vehicles	51	N/A	N/A	0	0	1
Aug 2017 to Jan 2018		71			2	0	0
Feb 2018 to July 2018	Nuisance vehicles <sup>†</sup>	0	0	N/A	0	0	0
Aug 2017 to Jan 2018		0	0		0	0	0
Feb 2018 to July 2018	Derelict cycles	31	N/A	N/A	N/A	N/A	N/A
Aug 2017 to Jan 2018		31					
Feb 2018 to July 2018	Domestic waste	111	3	0	5	0	2
Aug 2017 to Jan 2018		71		0		0	
Feb 2018 to July 2018	Trade waste	3	3	0	0	0	0
Aug 2017 to Jan 2018		5	4	0	0	0	0
Feb 2018 to July 2018	Litter	2	0	0	2	0	0
Aug 2017 to Jan 2018		3	0	0	1	0	0
Feb 2018 to July 2018	Illegal camping	8	N/A	4	N/A	0	0
Aug 2017 to Jan 2018		2		2		0	0
Feb 2018 to July 2018	Illegal advertising	1	1	N/A	0	0	0
Aug 2017 to Jan 2018		5	5		0	0	0

<sup>†</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

## Summary of public realm enforcement data

- Of the 51 abandoned vehicles reported, the majority were removed by their owners, or claimed within 7 days, 26 7day notices were issued and warning letters were sent to registered keepers of vehicles, of the remaining vehicles, 4 were seized, of these 3 were claimed and 1 was destroyed
- 31 derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the North area usually varies between 30 to 50 annually.
- There were 91 domestic waste investigations conducted in the area, the majority of which was waste littered and fly tipped at recycling centres, bin stores and communal land across the area. Of the investigations conducted, three fixed penalties were issued for littering and fly tipping and one prosecution case.
- There were six cases of trade waste investigated in the North area; in three cases a written warning was issued.
- There was four cases of illegal advertising, of which all were illegally placed estate agents boards, which were subsequently removed by the council, the estate agents responsible have been issued with fixed penalty notices
- There were eight cases of illegal camping investigated at Logan's Way. four camps were served with a notice and were removed by the owner within the 24 hour notice period.

## Dog Warden Service [North Area]

### Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Feb 2018 to July 2018	Stray dogs	28	6	0	6	0	16 other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Aug 2017 to Jan 2018		22	4	1	12	5	Seven other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended

### Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Feb 2017 to July 2017	Dog control orders: Fouling	3		0	0	0	0
Aug 2017 to Jan 2018		7	0	0	0	0	
Feb 2017 to July 2017	Dog control orders: Exclusion	0	0	0	0	0	0
Aug 2017 to Jan 2018		0	0	0	0	0	0
Feb 2017 to July 2017	Dog control orders: Leads	0	0	0	0	0	0
Aug 2017 to Jan 2018		0	0	0	0	0	0
Feb 2017 to July 2017	Other dog complaints <sup>‡</sup>	9	0	0	0	0	0
Aug 2017 to Jan 2018		11	0	0	0	0	0

<sup>‡</sup> Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

## Operations cleansing data by ward (North Area)

Activity	Period	Total number of incidents	Ward				Comments
			Arbury	East Chesterton	Kings Hedges	West Chesterton	
Fly-tipping	Current period		69	43	105	35	
	Previous year		53	32	207	16	
Offensive graffiti <sup>§</sup>	Current period		0	1	3	2	
	Previous year		1	0	1	0	
Detrimental graffiti <sup>**</sup>	Current period		18	4	11	19	
	Previous year		4	12	22	18	
Needles	Current period		10 instances – 98 needles	3 instances – 328 needles	3 instances – 1525 needles	6 instances – 200 needles	
	Previous year						

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### Summary of cleansing data:

### Summary of fly-tipping reports:

- There were 105 instances of Fly tipping in August 2017 to January 2018 in Kings Hedges ward in comparison to 207 in August 2016 to January 2017.
- There were 35 instances of fly tipping in West Chesterton ward in August 2017 to January 2018 compared to 16 in August 2016 to January 2017.
- 58 of the 105 instances in Kings Hedges ward were on Council land.
- 77 of the 105 instances in Kings Hedges ward were general Household waste.

### Summary of Graffiti reports:-

<sup>§</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

<sup>\*\*</sup> Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

### **Offensive Graffiti:**

- A mixture of swear words & offensive symbols were removed from a wall on Church Street in East Chesterton ward in October 2017.
- Offensive wording was removed from a wall on Hawkins Road in Kings Hedges ward in November 2017.
- Various pieces of Offensive wording graffiti were removed from a wall on Nuns Way Pavilion that referred to an individual in October 2017.
- Offensive pictures & wording were removed from Nuns way recreation ground in Kings Hedges ward in September 2017.
- Large offensive wording was removed from a wall on Victoria Avenue in West Chesterton ward in December 2017.
- Offensive wording was removed from the recreation area in Woodhead Drive in West Chesterton ward in August 2017.

### **Detrimental Graffiti:**

- The volume of detrimental graffiti in Arbury ward in August 2017 to January 2018 was 18 instances compared to 4 in August 2016 to January 2017.
- 7 of the 18 instances in Arbury ward were in Cockerel Road.
- 3 of the 19 instances in West Chesterton ward occurred in Elizabeth Way.
- 11 of the 19 instances in West Chesterton ward occurred in Victoria Avenue.

### **Summary of needle reports:-**

- Arbury
- 2 needles were removed from a passageway in Rutland Close in Arbury ward in January 2018
  - 2 needles were removed from at rear of St Giles church on Chesterton Lane in Arbury ward in November 2017.
  - 2 needles were removed from the communal garden at Francis Darwin Court in Arbury ward in October 2017.
  - 3 needles were removed from a wall near the co-op on Histon Road in Arbury ward in September 2017. -
  - 70 needles were removed in two instances (35 in each) from to the rear of Chesterton Mill in French's Road in Arbury ward in July & September 2017
  - 2 needles were removed from near the play area in Histon Road in Arbury ward in August 2017.
  - 1 needle was removed from a bin store at Richard Newcombe Court in Rackham Close in Arbury ward in August 2017.
  - 12 needles were removed from a flower bed in Bateson Road in Arbury ward in August 2017.
  - 4 needles were removed from a bin on Histon Road recreation ground in Arbury ward in August 2017.

### **East Chesterton**

- 7 needles were removed from a bin store in Fitzgerald Place in East Chesterton ward in January 2018.
- 320 needles were removed from the rear of Manfield Court in Church Street in East Chesterton ward in January 2018.
- 1 needle was removed from the recreation area at Church street in East Chesterton ward in August 2017

### **Kings Hedges**

- 1000 needles (an estimated figure) were removed from a property clear (void property) at Campkin Road in Kings Hedges ward in January 2018.
- 25 needles were removed from a property clear (void property) at Minerva Way in Kings Hedges ward in October 2017.
- 500 needles were removed from a property clear at Larkin Close in Kings Hedges ward in September 2017.

### **West Chesterton**

- 1 needle was removed from Cutter Ferry Path in West Chesterton ward in November 2017.
- 180 needles were removed from a Temporary Housing property on Elizabeth Way in West Chesterton ward in October 2017.
- 2 needles were removed from under Victoria Avenue Bridge in West Chesterton ward in October 2017.
- 2 needles were removed from the garage area at Chestnut Grove in West Chesterton ward in August 2017.
- 1 needle was removed from a property at Carlton Way in West Chesterton ward in August 2017.
- 14 needles were removed from under the bridge at Midsummer Common in West Chesterton ward in August 2017.

## Environmental Data Report – Waste and Recycling

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is hoped that the information contained is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Comment/Notes that can be removed	Lead Officer
Recycling rate – dry recycling	20.2%	20.2%				RWW
Recycling rate – composting	32%	32.3%				RWW
No of press releases issued		4				IO/VL
No of 2 <sup>nd</sup> blue bins delivered	100	152				RWW
No of 2 <sup>nd</sup> Green bins delivered	1042					RWW
No. of black bins changed from standard to small	25	14				RWW
No of events attended	9	10	4			RWW
No of people spoken to	920	550	400			RWW/BL
No of Kitchen Caddies given out	576	698	200			RWW
No of Recycling Champions (RC) at events	31	22	10			BL
No of new RC recruited	1	3	4			BL
Amount of rubbish/recycling collected at events (tonnes)						RWW
No of community/school visits to AmeyCespa	20	10	11			RWW



**Campaign Information** (Operational Plan update)  
(to cover any note-worthy points from above figures)

**Events attended**

05/04/2017	16.00-17.30	Hanover and Princess Court Community Rom	Community Safety Surgery Talk on recycling for Cambridge Commonwealth, European & International Trust
05/05/2017	19.30-20.30	53-54 Sidney Street	Strawberry Fair
03/06/2017	12:00-17:00	Midsummer Common	Arbury Carnival
10/06/2017	10:00-17:00	Arbury rec	Chesterton Festival
17/06/2017	13:00-17:00	Pye Rec	Ekin Road CAD
22/06/2017	09:00-14:00	Ekin Road	
24/06/2017	10.00-17:00	Cottenham	Fen Edge Festival
25/06/2017	10.00-17.00	Milton Country Park	Parklife
21/07/2017	10:00-11:00	Arbury Court	Leaflet dropping
13/07/2017	09:00-14:00	Colville Road	Community Action Day
27/ 29/07/2017	10.00-17.00	Coldhams Common	Cambridge Folk Festival
02/09/2017	09:00-14:00	Wulfstan Way	Community Action Day
09/09/2017	10:00-12:00	Pheasant Drive	Open Eddington
16/09/2017	13:00-17:00	North Academy Green	Open House Gathering
23/09/2017	09:00-14:00	Kings Hedges Clean-up day The Ship Monkfields Primary School Caddy	
27/09/2017	15:00-16:00	Handout	Caddy Handout
30/09/2017	09:00-14:00	Ditton Fields CAD	
21/10/2017	09:00-16:00	Guildhall	Volunteer for Cambridge Event
25/10/2017	09:00-13:00	Amey Waste Management Park	Composting Capers event
18/11/2017	11:00-13:00	Morrison's Cambourne	Caddy handout
02/12/2017	09:00-16:00	Mill Road Winter Fair	Mill Road Winter Fair

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**Summary of Waste and Recycling Data**

At Coleville, Lichfield and Ekin Road: **5,520kg** of general waste plus **2,660kg** of wood

Davy Road residents cleared out **1,700kg** of general waste

Thorpe Way residents cleared out **60kg** of green waste. **383kg** of general waste. **660kg** of domestic appliances. **980kg** of metal

# Environmental Community and Proactive Works for the North Area: August 2017 – January 2018

Streets and Open Spaces place a high level of emphasis on community engagement and involvement with local residents and community groups.

This section reports on the community and volunteer works, Community Payback work as well as proactive works undertaken between August 2017 and February 2018:

## Community and volunteer works:

A team of SOS volunteers and recycling champions helped at The Ship Community Action Day in September, assisting with the Bring and Take stall and talking to potential volunteers about how they can get involved. We have several volunteers in the area who do regular litter picks and report environmental issues for action.

## Community Payback works:

Community Payback have completed around 26 jobs in the North of the city since August 2017.

Some of which include 6 x garden clearances, a regular litter pick of the guided busway and pedestrian walkways at Discovery Way:



Guided busway litter pick:

Clearing debris and overgrowth from the passageways in Kendal Way over several weeks. Example of works carried out:



**Kendal Way passageway before :**

**Kendal Way passageway after:**

Payback team completed an amazing job of cutting back overgrown hedges, weeding, edging and cleaning at the Nun's Way Pavilion, following a nomination from the Centre Manager.



**Nun's Way Pavilion after images:**

Two teams completed a big clearing and cutting back session on the pedestrian walkways at Discovery Way:





**Discovery Way before:**



**Discovery Way after:**

Community Action Clean-Up Days

Several clean up days were supported by City Rangers, Community Payback teams and SOS Volunteers, including The Ship, Kingsway, Ekin Road, Buchan Street and Hawkins Road.

Proactive works:

City Rangers have removed the recycling centres from 6 sites in the North area, clearing away fly tips and cleaning the areas after the fencing was removed.

## Upcoming works:

We are currently assessing several *garden referrals* in the North, which we hope to schedule in the next few weeks before the bird nesting season starts.

*Arbury Community Centre Community Action Day* is being supported by a team of Community Payback, SOS Volunteers, Recycling Champions and City Rangers on Saturday 17 February. We have a clothes swap shop, Bring and Take stand, a Repair Café and we have a bulky items collection service for residents unable to remove unwanted items themselves. We have several Skips for local residents to get rid of their unwanted items and waste, which have been donated free of charge by Veolia Services.

[www.circularcambridge.org/fix-fest](http://www.circularcambridge.org/fix-fest)



## **SAT 17 FEB, 10AM – 2PM** **ARBURY BULKY WASTE COLLECTION** **AND WASTE DROP-OFF DAY**

**For one day, Arbury Community Centre will be a hub for swapping, repairing, recycling and getting your unwanted items dealt with.**

# Volunteers

## Time Credits, and Open Spaces Volunteers:

You can earn Time Credits for your time as an inspector. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more **Streets** pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated council officer and our Open Spaces team you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more **contact Rina Dunning** [caterina.dunning@cambridge.gov.uk](mailto:caterina.dunning@cambridge.gov.uk) or call on **01223 458084**.

## Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. Cambridge City Council and South Cambridge District Council are looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

**To become a recycling champion** please contact the Recycling Coordinator Birgitta Laurent at [birgitta.laurent@cambride.gov.uk](mailto:birgitta.laurent@cambride.gov.uk) or telephone 01223 458 240.



## 6. Key contacts

### Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	<a href="mailto:yvonne.odonnell@cambridge.gov.uk">yvonne.odonnell@cambridge.gov.uk</a>
Senior Operations Manager	Don Blair	01223 458575	<a href="mailto:Don.blair@cambridge.gov.uk">Don.blair@cambridge.gov.uk</a>
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	<a href="mailto:Paul.Jones@cambridge.gov.uk">Paul.Jones@cambridge.gov.uk</a>
Operations Manager (Community Engagement and Enforcement)	Nick Kester (acting manager)	01223 457095	<a href="mailto:nicholas.kester@cambridge.gov.uk">nicholas.kester@cambridge.gov.uk</a>
North Area Ranger: Joe Obe	City Rangers	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Public Realm Enforcement (Arbury and Kings Hedges)	Lisa Lowndes	01223 458062	<a href="mailto:streetenforcement@cambridge.gov.uk">streetenforcement@cambridge.gov.uk</a>
Public Realm Enforcement (East and West Chesterton)	Jamie Lambert	01223 457845	
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	<a href="mailto:Caterina.dunning@cambridge.gov.uk">Caterina.dunning@cambridge.gov.uk</a>
Recycling Co-ordinator	Birgitta Laurent	01223 458240	<a href="mailto:birgitta.laurent@cambride.gov.uk">birgitta.laurent@cambride.gov.uk</a>
Out of Hours	Emergency calls	0300 3038389	N/A

## Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	<a href="mailto:wasteandstreets@cambridge.gov.uk">wasteandstreets@cambridge.gov.uk</a>
Abandoned bicycles	Customer Service Centre	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Pest Control	Refuse and Environment	01223 457900	<a href="mailto:env.health@cambridge.gov.uk">env.health@cambridge.gov.uk</a>
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>



## 7. Resources

The following are suggestions that members of the North Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Remaining bins stocks for the city have been reallocated across all wards to ensure that bins are installed where required.

### Recycling and general street litter bins

A small quantity of recycling and general street litter bins is available for each ward, as follows:

Ward	Bins used	Bins available for installation
Arbury	9	1
East Chesterton	13	1
Kings Hedges	11	1
West Chesterton	6	1

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
West Chesterton	Bateson Road (near to school)	December 2014	
West Chesterton	De Freville Avenue (Chesterton Road bus stop)	December 2014	
West Chesterton	Chesterton Road (near Old Spring)	December 2014	
West Chesterton	Gilbert Road (junction with Milton Road)	March 2015	
West Chesterton	Milton Road (bus stop by Downhams Lane)	December 2015	
West Chesterton	Chesterton Road	December 2015	
Kings Hedges	Kendal Way	December 2014	
Kings Hedges	St Kilda's Avenue (near new bench)	December 2014	
Kings Hedges	Kings Hedges Road (bus stop near Woodhouse Way)	July 2015	
Kings Hedges	Kings Hedges Recreation Ground (by learner pool)	October 2015	
Kings Hedges	Kings Hedges Recreation Ground (near to Woburn Close)	October 2015	
Kings Hedges	Hanson Court	September 2015	2 sets of bins
Kings Hedges	Kings Hedges Road (near to Buchan Street shops)	September 2015	
Kings Hedges	Markham Close (junction of Lavender Road)	September 2015	
Kings Hedges	Hawkins Road (Atkins Road end)	September 2015	
Kings Hedges	Campkin Road (near to bus stop by community centre)	September 2015	
Arbury	Frenches Road (near school cut through to Harvey Goodwin Avenue)	December 2014	
Arbury	Roseford Road (at Perse Way junction)	December 2014	

Arbury	Acton Road (at Perse Way junction)	December 2014	
Arbury	Chesterton Lane (near to Clare Colony)	June 2015	
Arbury	Carlton Way (junction with Hall Farm Road)	June 2015	
Arbury	Chesterton Lane (outside Cripps Court)	August 2015	
Arbury	Verulam Way (through to Aylesborough Close)	September 2015	
Arbury	Alex Wood Road	January 2017	
Arbury	Roland Close	December 2016	
East Chesterton	Hailing Way	March 2015	
East Chesterton	Evergreens (at the end of the road)	December 2014	
East Chesterton	Echo House	December 2014	
East Chesterton	Kinross Road	December 2014	2 sets of bins
East Chesterton	Edinburgh Road	December 2014	
East Chesterton	Green End Road (near Grumpys)	March 2015	2 sets of bins
East Chesterton	Green End Road (between Sherbourne Close and Co-op)	December 2014	
East Chesterton	Cowley Road (near bridge)	July 2015	
East Chesterton	Sherbourne Close	February 2015	
East Chesterton	Laxton Way (near to school entrance)	December 2016	
East Chesterton	High Street (Water corner next to bus stop)	December 2016	

#### Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Arbury	5	1
East Chesterton	3	1
Kings Hedges	4	1
West Chesterton	0	1

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Kings Hedges	Campkin Road (Hawkins Road green area)	December 2014	
Kings Hedges	Buchan Street (Callander Close area)	March 2016	
Kings Hedges	Larkin Close	March 2016	
Kings Hedges	Augustus Close	August 2016	
East Chesterton	Pyes Pitch	May 2015	
East Chesterton	Union Lane (junction with Milton Road)	December 2014	
East Chesterton	Logan's Meadow	December 2014	
Arbury	Bateson Road (near green space)	September 2015	
Arbury	Perse Way (footpath through to	September 2015	

	Ferrars Way)		
Arbury	Perse Way (footpath through to Cockerel Road)	September 2015	
Arbury	Hall Farm Road	September 2015	
Arbury	Fortescue Road	February 2017	

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Arbury	0	10
East Chesterton	2	10
Kings Hedges	1	10
West Chesterton	0	10



